

Mimecast Unified Email Management



Mimecast Unified Email Management (UEM) uniquely combines comprehensive email security, continuity and archiving solutions in a single, tightly integrated cloud-based service managed from a central administration console. Mimecast removes the need to deploy, integrate and manage multiple standalone email management solutions.

Unifying email management through a single cloud platform means far less complexity, lower costs, reduced risk and an email solution that’s able to meet increasingly demanding business and regulatory requirements.

The value of Unified Email Management

- Simplified and reduced email infrastructure and administration overhead
- Respond and take action faster to protect your organization through improved visibility and cross-organization policy management
- Improve workflow productivity through a bottomless inbox and optimized Exchange performance
- Delight users through intuitive and powerful desktop and mobile tools for rapid search and an always-on inbox even during local outages
- Backed by a 100% service availability SLA
- Single provider and support contact delivers a more seamless service and faster issue resolution

Mimecast offers email security, continuity and archiving services individually or as part of a Mimecast UEM service bundle.

Mimecast UEM Express:
Email security and continuity with access to 58 days of historical email.

Mimecast UEM Enterprise:
Email security, continuity and archiving with an unlimited default data retention period.

Mimecast Unified Email Management (UEM) offers organizations the unique benefits that only a truly integrated email management solution can.

Because Mimecast manages all messages in transit and at rest, strong chains of custody are maintained, and maximum security is provided.

During local outages, email security policies continue to be enforced and users have access to live and historical email. Unified email security and archiving data can add context in the event of a security breach, helping to determine intent as well as activity.

The need for comprehensive email management

Email is arguably the most important business application of all, and as a result it is essential that it remains always available and its content secure, whether at rest or in transit. A set of disparate solutions often evolves to deliver this protection, but this complexity brings with it inherent risks of poor reliability, inconsistent policy enforcement and compromised data security.

Mimecast changes this picture by offering all the required capability in a single cloud solution.

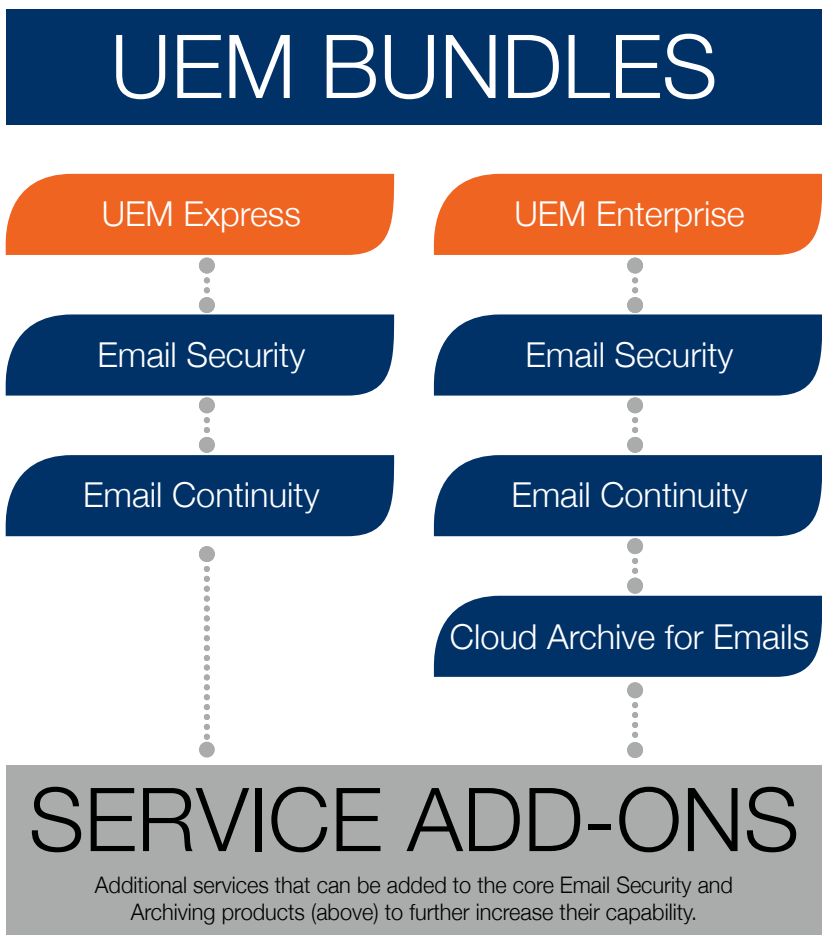
Security. Mimecast acts as your email bridgehead in the cloud, removing known and emerging threats before they reach your network.

Archiving. A highly scalable archive provides centrally managed email retention policies and near real-time search capability to support eDiscovery, litigation hold and regulatory compliance needs.

Continuity. If your email service goes down, your business doesn't have to stop. Through integration with Microsoft Exchange and Office 365, together with powerful end user desktop tools for PC and Mac and mobile apps, users can continue working uninterrupted, maximizing productivity.

This total end-to-end control enables organizations to mitigate risk, maximize flexibility and reduce both cost and complexity.

UEM Service Bundles



Our UEM Bundles make it easy to address your requirements by combining key services to drive maximum benefit. Services that are not included in the bundles are available as optional service add-ons to deliver a solution that meets your specific needs.

UEM Service Bundles - Security

● = Included in the bundle, □ = Optional service add-on

Service Name	Description	UEM Express	UEM Enterprise
Secure Email Gateway (CORE SERVICE)	Core email security gateway service, to which Mimecast's gateway service add-ons can be added	●	●
Desktop Apps (Mac, Outlook & Windows)	Mimecast for Outlook, Mimecast for Mac and Mimecast Personal Portal (secure browser app) provide security tools and email continuity access to end users.	●	●
Mobile Apps	Native apps for iPhone, iPad, Android, BlackBerry, Windows Phone.	●	●
Advanced Disclaimers	Disclaimer management and email branding tools.	●	●
Advanced Service Management	Provides co-branding for Mimecast's end user portal and notifications.	●	●
Auto Responders	Automatically respond to emails from the gateway.	□	●
Attachment Management	Provides email attachment security and scanning control policies.	●	●
Content Policy Gateway	Text based email scanning, including profanity, pornographic image scanning.	●	●
Data Leak Prevention	Email DLP to detect structured data in email and attachments, e.g. postcodes, SSN, NI# wtc.	●	●
Email Continuity	Services for continuous access to email during any form of outage.	●	●
Email Encryption and Privacy	Provides email encryption tools as well as secure webmail interface for access to secure email.	●	●
Large File Send	Ability to securely send and receive large files through Outlook and Mimecast for Mac app.	●	●
Message Recovery Service	58 days of retained email content retention for more granular email administration.	●	●
Metadata Track and Trace	14 days of retained email metadata and track and trace tools.	●	●
Advanced MTA	Email routing and header re-writing tools at the gateway.	□	□

UEM Service Bundles - Archive

● = Included in the bundle, □ = Optional service add-on

Service Name	Description	UEM Express	UEM Enterprise
Cloud Archive for Email (CORE SERVICE)	Core email archiving service to which Mimecast's Service add-ons can be added.	□	●
Desktop Apps (Mac, Outlook & Windows)	Mimecast for Outlook, Mimecast for Mac and Mimecast Personal Portal (secure browser app) provide archive access to end users.	□	●
Mobile Apps	Native apps for iPhone, iPad, Android, BlackBerry, Windows Phone.	□	●
eDiscovery and Litigation Support	eDiscovery and litigation support tools for early case assessment, case management and archive purges.	□	●
Exchange Storage Management	Mailbox management tools to allow administrators to control Exchange mailbox sizes.	□	□
Exchange Mailbox and Folder Tools	Folder structure replication and public folders archiving tools.	□	□
Cloud Archive for Files	File collection to support compliance and eDiscovery.	□	□
Granular Retention Management	Tools for adjusting the retention of archived emails.	□	□
Cloud Archive for Lync IM	Lync IM Archiving to retain Microsoft Lync peer to peer and group IM.	□	□

About Mimecast - Mimecast (www.mimecast.com) delivers cloud-based email management for Microsoft Exchange and Microsoft Office 365, including archiving, continuity and security. By unifying disparate and fragmented email environments into one holistic solution that is always available from the cloud, Mimecast minimizes risk and reduces cost and complexity, while providing total end-to-end control of email. Founded in the United Kingdom in 2003, Mimecast serves more than 8,000 customers and two million users worldwide and has offices in Europe, North America, Africa, Australia and the Channel Islands.