

Archive Microsoft Lync Instant Messages with Mimecast

Mimecast Lync Archive enables organizations to archive Microsoft Lync instant message conversations, to reduce risk and deliver integrated eDiscovery.

Business needs

Increasingly, companies are required to store and manage internal and external communications across all platforms, including their instant messages, for compliance and discovery purposes. So, as more organizations turn to Microsoft Lync as part of a Unified Communications strategy, finding a solution to integrate email and IM archives is essential.

However, balancing the demand for new technologies with robust compliance can be tricky – and failing to deliver a solution that protects employees and your business can result in regulatory action and reputational damage.

Business challenges

IT departments are increasingly being charged with delivering more for less, and delivering a secure, reliable email solution is no exception. To meet the challenge of driving down cost and reducing administrative overhead, many businesses are looking at the benefits that cloud technology can offer.

New enterprise communications tools like Microsoft Lync improve end user productivity and are often deployed as part of a Unified Communications strategy, but can lead to information fragmentation and ediscovery problems. Adding Instant Message conversations into eDiscovery and compliance processes is now a vital part of information management, but one that many businesses struggle to deliver.

Technical challenges

Provisioning additional messaging technologies that require their own storage as well as providing consistent and reliable ediscovery repositories can prove challenging.

This challenge is amplified when the department must also effectively balance users' demands for technology while providing corporate sanctioned solutions - and attempting to improve the administrative experience through the provisioning of unified search across multiple repositories.

Getting this balance wrong risks end users turning to messaging solutions that are outside the corporate network, and the IT department losing control and ownership as a result.

Mimecast is a leading provider of essential cloud services for Microsoft Exchange.

Fast Facts

- Stores Microsoft Lync one to one and multiparty conversations
- Fully integrated into Mimecast's Cloud Information Platform
- Search transferred files and shared presentations in real time
- Easily deployed from the cloud, supporting Microsoft Lync's native archiving process; no additional hardware or software is required
- Compatible with Microsoft Lync 2010 and 2013

“Hitachi Consulting has been archiving e-mail for years but when Lync IM was added to the communications strategy the archiving of instant messages wasn’t initially discussed. As Lync was rolled out it became clear that it was quickly becoming a critical part of our messaging strategy and would need to be accounted for in our e-discovery protocols and archiving. With the ease of use and success of the Mimecast e-mail archive we looked to Mimecast Lync archive offering as a way to integrate our messaging archives and minimize our administrative overhead with IM archiving. We were very pleased with how simple the integration was, literally under an hour; and now all messaging can be searched from a single interface.”
– **Michael Shisko**, Director, Information Technology, Hitachi Consulting.

Mimecast solution

Mimecast Lync Archive provides a cloud-based compliance driven archive for all peer to peer and multiparty Microsoft Lync Instant Messages; including transferred files, shared presentations and whiteboards*.

The Mimecast Administration Console also provides a unified interface that executes searches against these conversations, including the associated unified email archive, file archive and Lync messages.

This keeps the overall cost of discovery down and reduces the risk associated with searching across multiple repositories. With Mimecast Lync Archive organizations can effectively service their instant messaging compliance and discovery requirements without increasing complexity, while avoiding the need for additional resource that is often associated with the implementation of other solutions.

*Whiteboards are archived for Lync 2013.

Key benefits

- Archives Microsoft Lync IM conversations into the Mimecast Cloud Information Platform unified archive
- Helps meet IM archive compliance requirements cost effectively, without increasing complexity
- Improves discovery workers’ productivity by providing a single search interface
- Reduces risk by ensuring multiple copies of IMs are stored in a single secure cloud archive.
- Expands your native IM archiving capability and integrates with Mimecast UEM seamlessly.
- Delivers eDiscovery across archived IM conversations inside Mimecast’s case management without needing third party or export data.
- Provides power separation of compliance data from administrators and end users.
- Effective de-duplication and single instance storage across all archived content.

About Mimecast

Mimecast (www.mimecast.com) delivers cloud-based email management for Microsoft Exchange, including archiving, continuity and security. By unifying disparate and fragmented email environments into one holistic solution that is always available from the cloud, Mimecast minimizes risk and reduces cost and complexity, while providing total end-to-end control of email. Founded in the United Kingdom in 2003, Mimecast serves more than 7,000 customers and 1.8 million users worldwide and has offices in Europe, North America, Africa, Asia Pacific and the Channel Islands.