

# Maximize your investment in Microsoft Exchange with Mimecast

Mimecast integrates seamlessly with Microsoft Exchange delivering essential email management services from the cloud, reducing cost and complexity and future proofing your investment.

## Business needs

Email plays such a central role in just about every business process that even the smallest amount of downtime can be severely detrimental. Historical email forms a vital repository of company information and knowhow, so the ability to securely store and rapidly locate this information is essential.

Effective email security is also required to protect employees and the network against the threat of spam and malware attacks. And a company's reputation can easily be damaged if safeguards aren't put in place to prevent data leaks and regulatory compliance transgressions. Consequently the requirement for a reliable and secure email service is a universal one.

## Business challenges

IT departments are increasingly being charged with delivering more for less, and delivering a secure, reliable email solution is no exception. To meet the challenge of driving down cost and reducing administrative overhead, many businesses are looking at the benefits that cloud technology can offer.

While moving to a fully hosted Exchange environment might not be the right choice for every organization today, it is important that any investment made now does not preclude such a move in the future, should that option become desirable.

## Technical challenges

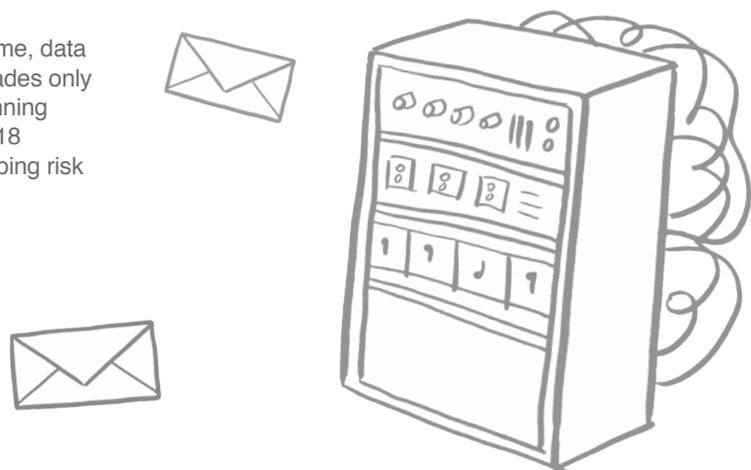
Managing Exchange on-premise is not a trivial task. The business expects the service to run without interruption, with clean, secure email to be delivered to users around the clock, no matter where they are located or what device they are using. Managing ancillary services such as anti-spam, anti-virus, policy management and archiving can present an even greater administrative burden, consuming significant resources and requiring the maintenance of a broad set of skills in-house.

Such a complex environment carries with it a serious risk of downtime, data loss and inconsistent policy enforcement, and migrations and upgrades only add to that risk. And with most organizations that aren't already running Exchange 2010 likely to be planning their move in the next year to 18 months, the challenge will be completing their migrations while keeping risk to a minimum.

➤ **Mimecast is a leading provider of cloud services for Microsoft Exchange.**

## Fast facts

- Mimecast offers email archiving, continuity and security services for Microsoft Exchange from the cloud
- Mimecast services can be purchased individually or as an integrated email management solution
- Deployed with Exchange, Mimecast significantly reduces the cost and complexity of email infrastructure
- Backed by a robust set of SLAs:
  - 100% service availability
  - 100% virus protection
  - 98% spam protection
  - 0.0001% spam false positives



“With one service, we could get not only anti-spam and anti-virus, but also email retention and retrieval, disaster recovery and policy management... Mimecast’s attention to detail, their support and the quality of their people are outstanding. Mimecast does exactly what they said it would do.”

— Jerry Hook, Manager of Windows Systems, University of Tennessee Medical Center

## Mimecast solution

Mimecast offers email archiving, continuity and security management services for Microsoft Exchange, all managed from a single, secure web-based administration console. Delivered from the cloud, Mimecast removes the need for on-premise email management services such as anti-virus, anti-spam, policy management, encryption and archiving, reducing the cost and complexity of maintaining a secure, resilient email service.

Mimecast stores copies of all inbound, outbound and internal email in a highly resilient, jurisdictionally defined, secure archive in the cloud. Granular email retention and legal hold policies, together with the ability to perform organization-wide searches in near real-time, support eDiscovery and regulatory compliance needs. Fully integrated with Outlook, Mimecast gives users access to their personal archive from a familiar interface, effectively giving them a bottomless mailbox.

All inbound email is routed through the Mimecast platform, removing spam and viruses before they reach the network and significantly reducing the load on Exchange. Granular and flexible email content and secure communication policies can be created and immediately enforced to guard against data leaks. Secure Active Directory synchronization simplifies policy setting and ensures that email signatures and disclaimers are consistently applied.

If for any reason Microsoft Exchange becomes unavailable, the Mimecast service automatically detects that it is offline, and switches all Microsoft Outlook clients to send and receive email directly via the Mimecast platform. Once Exchange is back online, Mimecast automatically reconnects and synchronizes with it. Users can also access their email at any time via Mimecast Webmail and BlackBerry smartphones, offering additional flexibility in disaster recovery situations.

Mimecast also mitigates the risk associated with Exchange migrations and upgrades. A leaner email infrastructure, historical data stored securely offsite and continuous email delivery and policy enforcement remove the risk of downtime, policy interruption and data loss, supporting a successful migration process.

Mimecast works seamlessly with Microsoft Exchange, whether on-premise, hosted or part of Office 365, so you can be confident that an investment in Mimecast won’t be wasted should you subsequently choose to move Exchange to the cloud.

**Mimecast’s fully unified email management service means that you can seamlessly combine email archiving, continuity and security services at any time – all managed from the same interface.**

## Key benefits

- Significantly reduces cost and complexity of managing email
- Uninterrupted user access to live and historical email
- Offers secure, scalable and accessible offsite email store
- Supports safer and faster Exchange upgrades and migrations
- Archive and email continuity via familiar Outlook email client
- Supports all types of Exchange deployment for future flexibility



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## About Mimecast

Mimecast is a leading provider of essential cloud services for Microsoft Exchange. Mimecast delivers enterprise email management services that include security, continuity and archiving. This suite of services provides total end-to-end control of business email, while minimizing risk and reducing both cost and complexity. Founded in 2003, Mimecast serves thousands of customers worldwide and has offices in Europe, North America, and Africa.