

Maximize your investment in Microsoft Office 365 with Mimecast

Mimecast supports your move to Office 365 by delivering an independent email archive, extended eDiscovery capability and an enhanced service availability SLA.

Business needs

IT departments are continually being challenged to identify new technologies for strategic advantage, while at the same time reducing overall costs. Increasingly this is being achieved by transitioning from on-premise solutions to cloud-based alternatives.

With the introduction of Microsoft's cloud-based Office 365, organizations now have a viable alternative to managing their email system in-house. Lower total cost of ownership (TCO), reduced infrastructure complexity and greater scalability are just some of the advantages on offer to organizations who decide to make the move to Office 365.

Business challenges

However, when considering this move it is important to ensure that all business needs are fulfilled. Executive leadership will need to feel confident that migration will not impact the daily flow of business communications. Legal and compliance teams will want to be sure that regulatory requirements and litigation readiness are addressed. Users must be comfortable that they can readily access and retrieve all critical email data, both new and old. And all of this must be achieved within budget.

Technical challenges

Any significant change to an organization's infrastructure brings with it technical challenges, and a move to Office 365 is no exception. Data must be securely migrated to the new platform, users must be transferred without downtime and all this must be achieved with minimal disruption to business processes.

Moving to a cloud based service such as Office 365 is not instantaneous, with mailbox sizes and Internet bandwidth affecting the speed of migration. In addition, the process can be significantly lengthened when migrating from disparate infrastructures and non-Microsoft email platforms.

A simple fact is that the longer the migration takes, the greater the chance of something going wrong. At worst this could mean restarting the whole process and potentially exposing users to downtime on both the existing system and the new Office 365 system, significantly impacting productivity.

Mimecast is a leading provider of essential cloud services for Microsoft Exchange

Fast facts

- Deployed in tandem with Microsoft Office 365, Mimecast offers an independent, unified, long-term email archive
- Mimecast offers granular eDiscovery and legal hold capability to support legal and compliance needs
- Moving email data to Mimecast before migrating to Office 365 simplifies the migration process and reduces the risk of downtime and data loss
- The Mimecast service is backed by a 100% service availability SLA for enhanced email continuity



Mimecast solution

Mimecast can address these challenges by delivering enhanced email continuity, archiving and eDiscovery capabilities. Implementing Mimecast is simple and fast. By switching corporate MX records to point to Mimecast's data centers, and enabling SMTP journaling in Microsoft Exchange Online, Mimecast seamlessly integrates with Microsoft Office 365.

Mimecast serves as an independent, long-term archive, offering future flexibility and empowering users with powerful and fast search tools from within Microsoft Outlook. Granular eDiscovery and litigation hold capabilities allow designated personnel to rapidly identify, control and retrieve data. Importantly, strong chains of custody are maintained for each message, providing evidential quality data, should it be required.

Mimecast stores email messages in perpetuity - including user-deleted messages – offering an extended period over which deleted or corrupted messages can be retrieved. In addition, the integration of the Mimecast archive with Microsoft Outlook offers users the benefit of a self-service archive for instantaneous, drag-and-drop message recovery and export search results from the personal archive, removing the need to raise a support call.

Deploying Mimecast prior to the move to Office 365 reduces the risk of downtime and data loss. Moving historical email to the independent Mimecast archive protects data from the increased risks associated with any migration process as well as providing a single consolidated message repository.

In addition, end-users immediately benefit from a 100% service availability SLA. So should there be any planned or unplanned outages, during or after the migration, Mimecast will automatically deliver an uninterrupted email service to end users' via their Microsoft Outlook mailboxes.

Key benefits

- All the features and benefits of Mimecast's products
- Enables Exchange coexistence with on-premise and Office 365
- Highly secure and resilient offsite email storage
- Independent perpetual email archiving for Office 365
- Adding a 100% service availability SLA on top of Office 365
- Enhanced eDiscovery and compliance archive tools
- Enhanced email security gateway features; DLP & encryption
- Message Action controls for end users via Outlook integration
- Disclaimer management and corporate email branding
- Email continuity for Outlook and Smartphone users

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About Mimecast

Mimecast (www.mimecast.com) delivers cloud-based email management for Microsoft Exchange, including archiving, continuity and security. By unifying disparate and fragmented email environments into one holistic solution that is always available from the cloud, Mimecast minimizes risk and reduces cost and complexity, while providing total end-to-end control of email. Founded in the United Kingdom in 2003, Mimecast serves more than 7,000 customers and 1.8 million users worldwide and has offices in Europe, North America, Africa, Asia Pacific and the Channel Islands.