

# Mimecast Unified Email Management for Microsoft Office 365

A fully integrated, Cloud-based email gateway, continuity and archiving solution that delivers enhanced functionality and extends the capability of Microsoft Office 365 & Exchange Online.



Mimecast UEM for Microsoft Office 365 has been customized especially for cloud-to-cloud integration. It is designed to augment Office 365 with additional layers of functionality to ensure the exacting standards of administrators and end-users are met. We provide a rich set of email gateway and security features, and an independent immutable archive that is back by a 100% availability SLA. Importantly, the archive is the only repository that provide you with a single view of all data in your business – internal and external to Office 365.

## Key features

- Supports simple and complex co-existence with Exchange and Office 365
- Integrated email security features available to IT administrators and end users
- Powerful email gateway features such as document conversion, attachment management, DLP
- Integrated disclaimer management and email branding
- Users self-empowered to control personal security and gateway settings
- An independent email archive for Office 365, support compliance imperatives
- A holistic archive of all unstructured data across your organisation, whether in Office 365 or not
- Email uptime service for Outlook and mobile users

## Added value to Microsoft Office 365

- Mimecast's DLP, email encryption, content and policy control
- Large attachment management and document conversion
- User-invoked message actions for enhanced security and gateway feature control
- User and administrator searching of live and historical email across all devices
- A single source archive of across all email and data platforms, whether on-premise or in the cloud
- Folder replication to Mimecast archive

## About Mimecast

Mimecast is the leading provider of essential cloud services for Microsoft Exchange and Office 365. Mimecast delivers enterprise email management services that include security, continuity and archiving; delivered from the Cloud and integrating right into your users Microsoft Outlook clients, and mobile platforms.

## Microsoft Office 365 Support

Mimecast Gateway Services for Office 365 features support all Office 365 plans. Mimecast Unified Email Management for Office 365 integrates with all products in the Office 365 E and M families.

## How it works

### Simple to deploy, simple to manage, enhanced Office 365

- Switch corporate MX records to point to Mimecast, which then delivers to Office 365
- Route all outbound traffic from Office 365 through the Mimecast platform
- Securely connect Mimecast to your Active Directory for user authentication
- Inbound and outbound email is automatically retained in the archive
- Use Microsoft Office 365 journaling to securely transfer all email to the Mimecast archive (all plans)
- Enabling Exchange Co-existence with Exchange on-premise and Office 365 to smooth cloud migrations and manage users
- Spam and malware is automatically removed by Mimecast's multiple layers of protection.
- Administrator defined email content policies are applied.
- Access all email management functionality from a single administration console.

### Outlook email continuity and personal archive access

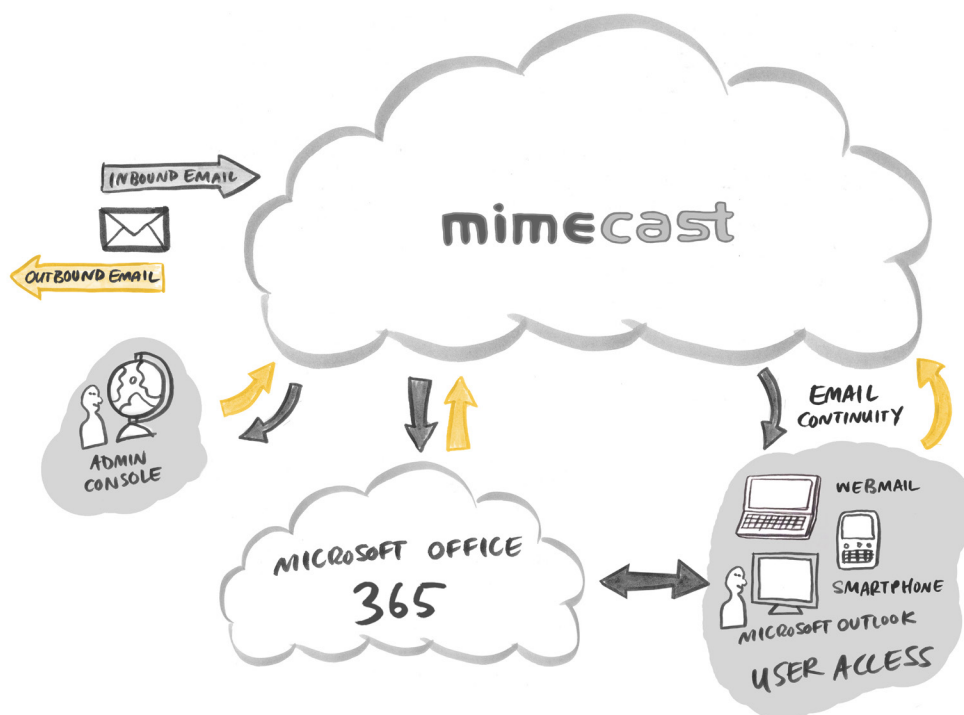
- Mimecast Outlook client application optionally installed
- End users can search their Mimecast personal archive directly from Microsoft Outlook
- If Office 365 or Exchange is offline, the Mimecast Outlook client automatically sends and receives email via the Mimecast service.
- Once Outlook has reconnected to Office365 or Exchange, the Mimecast Outlook client automatically synchronizes with Exchange and removes duplicate messages.

### Mobile user access to Mimecast

- Mimecast provides archive search apps for Windows Phone, Android, iPhone and BlackBerry smartphones
- Users simply download the relevant mobile app to view and search their Mimecast archive
- Deploy BlackBerry smartphone app via BlackBerry Enterprise Server (BES)
- During BlackBerry email outages, simply activate the BlackBerry continuity service in the Mimecast administration console
- The BlackBerry smartphone connects directly to Mimecast to send and receive email
- When servers are back online, administrator de-activates BlackBerry continuity service.

### Mimecast Personal Portal

- Simply inform users of the Mimecast Personal Portal URL
- Users have secure access to live and historical email, and calendar information from any web browser.



## Mimecast UEM for Microsoft Office 365

### Streamline your email infrastructure

Mimecast UEM for Microsoft Office 365 is a centrally managed cloud solution that enhances the capabilities of Microsoft Office 365 by adding extra layers of robust email archiving, file archiving for comprehensive eDiscovery, email security and gateway control as well as continuity from a single platform, giving your business a powerful, consolidated email management environment in the Cloud.

### Enhance Microsoft Office 365 with Mimecast UEM service

Mimecast's UEM service is the perfect business service to augment Office 365 – enabling you to provide the essential features your users need, providing significant additional value to your Office 365 investment.

- 3rd party offsite archiving; adding perpetual retention of all email and other data, deep eDiscovery and litigation management tools, and strong message track and trace tools
- Mimecast 100% uptime availability SLA, allowing users Outlook to send and receive email even in the event of a local or cloud email outage. Fully automated failover or fallback
- Enhanced email gateway controls; add significant functionality and specialist email security tools to your email management environment for administrators and end-users
- Automatic email encryption and document conversion to protect confidential information
- Comprehensive data leak prevention technology
- Access to personal email archives from Mobile Devices including Windows Phone, iPhone, iPad, Android and BlackBerry1 as well as Outlook

### Improve end user experience

All Mimecast email management tools extend the power of key gateway and security controls to the end user, reducing the load on central IT services in your organisation:

- Access to the email archive with a real-time search across platforms and devices
- Access to administrator-defined email routing, encryption, attachment management & transmission, document management and branding features
- Access to email and archive during local or cloud outages

### Unified Email Management

Mimecast Unified Email Management (UEM) services offer organization's the unique benefits that only a truly integrated email management solution can offer.

Because Mimecast manages all messages in transit and at rest, strong chains of custody are maintained, and maximum security is ensured. During local outages email security policies continue to be enforced and users have access to not only their live email but to their archived email.

With Mimecast you have the flexibility to choose what you need today and simply add other services when you need them - all managed from a single administration console.

Mimecast offers email security, continuity and archiving services individually or as part of a Mimecast UEM service.



# Mimecast UEM for Microsoft Office 365 Features

## Service Platform

- Highly resilient and massively scalable infrastructure tightly integrated with Microsoft Office 365
- Single, web-based administration console for all service management requirements
- Secure login for users and administrators with optional Microsoft Active Directory authentication
- 100% service availability SLA in addition to Microsoft's Office 365 99.9% SLA
- Advanced Mail Transfer Agent capability
- Real-time view of all SMTP connections and rejections and reports of email usage patterns
- Email stationery management and advanced marketing tools

## Email Security and Gateway

- Multi-layered malware protection against known and zero-day threats
- Protection from email-based attacks e.g. denial of service (DoS) , directory harvest (DHA)
- Comprehensive connection-based and content-based spam and phishing protection
- 100% virus protection, 99% spam protection and 0.0001% spam false positives SLAs
- Real-time, granular email policy setting with Active Directory secure synchronization
- Content examination of email body text, attachments, HTML, headers and subject
- Metadata stripping from Microsoft Word documents and pdf conversion before sending
- Secure communication options including TLS and Mimecast Closed Circuit Messaging (CCM)

## Email Continuity

- Uninterrupted access to live email during local or cloud email outages
- Email continuity for Microsoft Outlook, Mimecast Personal Portal and BlackBerry smartphone1
- Access to historical email - maximum retention period dependent on service subscription2
- Mimecast Personal Portal enables access to email at anytime from anywhere
- Automatic continuity service failover and fallback during local outages, no invocation required

## Archiving

- Three copies of every email is stored in multiple geographically dispersed datacenters
- All email data is encrypted and held in jurisdictionally appropriate locations
- Policy-based data retention of all inbound, outbound and internal email
- Near real-time searches for end-users and administrators
- Bottomless end-user mailboxes from within Outlook and Mimecast Personal Portal
- eDiscovery case management and intelligent message tagging
- Permanent removal of messages by coordinated action of multiple information officers
- Granular litigation hold capability and message export tools
- Mimecast Email Archive available for Office 365 customers who want an 'archive only' solution
- Fully searchable archive access from Windows Phone, iPhone, Android and BlackBerry
- Extend the email archive to file shares, personal folders, SharePoint and cloud storage systems with Mimecast File Archive